

National Troubled Families Programme

Privacy Notice

Introduction

This privacy notice serves as a more detailed annex under the [corporate privacy notice](#) for the MHCLG National Troubled Families Programme.

Camden Council is a participant of the [National Troubled Families Programme](#).

The Expanded Troubled Families Programme aims to achieve significant and sustained results with families who have multiple and complex problems including crime, poor school attendance, anti-social behaviour, unemployment and domestic violence and abuse. The Troubled Families Programme pulls together cross-government funding and support to provide a catalyst for local services to transform and work together in a more effective and cost-efficient way to achieve better outcomes for families.

The Ministry for Housing, Communities and Local Government (MHCLG) have commissioned the Office for National Statistics (ONS) to carry out data linking for the evaluation of the Programme. Data will be linked to data sets held by other departments such as Ministry of Justice (MOJ), Department for Work and Pensions (DWP) and Department for Education (DfE).

The purpose for which data are held

The data are processed for the purpose of the national evaluation of the Troubled Families programme. It aims to support families with complex needs including but not limited to the below:

- Crime and Anti-Social Behaviour
- Poor school attendance or exclusions
- Children in need (those with behavioural or developmental issues, or those at risk, or on child protection plans)
- Out of work or at risk of financial exclusion (debt and / or housing related problems, young adults who are NEET)
- Domestic violence and abuse
- Mental or physical health problems

Your data will be submitted if you fit this criteria or if you have in the past fit this criteria. If you fit any of the above criteria and are working with whole family services with a lead professional then your data may be submitted to MHCLG for the purposes of the national evaluation and/or DWP for the purpose of checking for further eligibility for the programme (Benefits).

What allows you to use my information?

When we collect and use your personal information, we do so as part of our public duties as a local authority. The legislation, policies and guidance that allows us to do this includes but is not limited to:

- General Data Protection Regulation (GDPR) Article 6 (1) (c) and(e)
- GDPR Article 9 (2) (g) (special category personal data under reasons of public interest with the appropriate safeguards)
- Data Protection Act 2018 for processing of criminal offence data
- Digital Economy Act 2017 Section 35 (Disclosure of information to improve public service delivery)

What information do we hold?

We may process Personal data or Special Category Data. The type of information collected from you is as follows:

Personal data

Name and address

Date of birth

National identifiers such as NI numbers and NHS Numbers

Special category data

We may also collect Special Category (sensitive data) of personal data that may include:

Physical or mental health details

Racial or ethnic origin

Sex

Offences (including alleged offences)

Criminal proceedings, outcomes and sentences

Housing Tenure, Rent Arrears, Evictions and Homelessness

Education Information (Missing Education, Not In Employment, Education or Training)

Whether you have received an intervention under the programme, dates of intervention and intensity of intervention

For how long do we keep your information?

MHCLG will retain a pseudonymised version of this data until August 2025. ONS will destroy the personal information held as part of the programme by December 2022. The personal information held by the other government agencies (DWP, MoJ and DfE) is destroyed on a monthly basis.

Do I have to provide this information and what will happen if I don't?

If you fit any of the above criteria, and are working with whole family services with a lead professional, then your data may be submitted to MHCLG for the purposes of the national evaluation and/or DWP for the purpose of checking for further eligibility for the programme (Benefits).

Do we share your information with other organisations?

Yes, your data may also be shared with the government departments above for the purpose of evaluation.

What are your rights and who can you contact if you have a concern?

Under the General Data Protection Regulation and Data Protection Act 2018, you have rights including:

- Your right of access - you have the right to ask us for copies of your personal information.
- Your right to rectification - you have the right to ask us to rectify information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.
- Your right to restriction of processing - you have the right to ask us to restrict the processing of your information in certain circumstances.
- Your right to object to processing - you have the right to object to the processing of your personal data in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you. The deadline can be extended by up to a further two months if the request is complex or involves a high volume of information.

Please see our [website](#) where you can find a form to exercise the rights and the Information Commissioners Officers website (contact details below) for more information.

The right to lodge a complaint with a supervisory authority

You can complain to the Information Commissioner's Office if you are unhappy with how the Council has handled your personal data. It would be helpful if you contacted us first at dpo@camden.gov.uk to see if we can resolve the problem. You can contact the ICO at casework@ico.org.uk telephone 0303 123 1113, or post to Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Automated Decision-making

N/A

Will my data be transferred abroad and why?

No

Data Protection Officer

If you would like general information about Data Protection, the law and good practice please see the Information Commissioner's [website](#). The Information Commissioner is the Data Protection statutory governing body for England and Wales.

The Council's Data Protection Officer is Andrew Maughan who is the council's Borough Solicitor. He can be contacted at dpo@camden.gov.uk or

London Borough of Camden,

Judd Street

London.

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