

How we calculate leaseholders' heat charges

We calculate your heat charges based on the heating and hot water you used the previous year, from 1 April to 31 March or part-year if you moved during the year.

You will receive a review of heat charges each year that tells you how much energy you used in that year and the total cost of your energy use. The review is for information purposes only as your heat charges will be included in your Service Charge statement.

If you have a heat meter, you can monitor how much heating and hot water you use through the Camden Account at camden.gov.uk/camdenaccount



Your heat charge explained

The cost of the heating and hot water you used.



The cost to Camden to run the heat network (including data charges, broadband, billing and repairs).



Energy use	£264.17
Standing charge	£138.95
Subtotal (before VAT)	£403.12
VAT (5% of subtotal)	£20.16
TOTAL CHARGE	£423.28